

# **MANAGEMENT STRUCTURE & KEY PERSONNEL**



## OVERVIEW

Our organisation has been providing a wide range of cleaning services for over 33 years across various sectors. Corporate Commercial Facilities (“CCF”) was responsible for revolutionising the pub/hotel cleaning industry with the one price “Floor- to- Ceiling” cleaning service. Through client loyalty, hard work and professional attitude CCF has successfully maintained long term relationships with some of the industry’s most respected hotel operators and are continually establishing new ones primarily through positive references.

Our management team have been selected by CCF to ensure a diverse skill set and high technical capabilities.

Training has been a major part of our business growth and sustainability. Regardless of previous experiences all new managers are still required to participate in CCF’s training programs. These programs include but not limited to technical specific training, job specific training, staff training techniques and management processes. All training programs are revised and redeveloped to accommodate the evolving cleaning industry.

CCF’s quality assurance systems have been developed & continuously improved over time to meet customer satisfaction. The key to our success is our ability to implement corrective action processes. This is achieved through our expertise, procedures, and our direct channels of communication. CCF ensures that our lines of communication are always open from Area Managers to Executive Management at any time. We distinguish ourselves in the industry by ensuring that our clients have personal access to the Managing Director & General Manger should a complaint or a request requires the personal attention of our executive team.

## TECHNICAL CAPABILITIES: EMPOWERING HOSPITALITY EXCELLENCE

For 33 years our organisation has been providing high end cleaning services to a wide range of industries. Corporate Commercial's ("CCF") extensive experience and professional approach within the cleaning industry has opened doors to some of the most prestigious clients in the country; such as Merivale Group, Solotel, IHG, Hyatt and The Star.

We understand that cleaning services is a vital component of your business and thus place a high priority on efficiency, consistency & quality. The principal of CCF has developed a cleaning system that is unique, effective and encompasses a complete cleaning solution. The cleaning processes that we have developed are unique within the industry.

Our management team is made up of highly experienced and respected personnel in their respective cleaning fields such as;

- Commercial
- Hospitality
- Corporate
- Events

Each member of the management team bring with them a high level of expertise, diverse skill set and a professional approach towards their role and individual client requirements. It is this combined experience & expertise that has made CCF a leader in the cleaning industry. The training programs have been established to ensure that all members of the management team are equipped with training skills to successfully train the cleaners in these cleaning systems. All management training is delivered by a certified Workplace Trainer and Assessor.

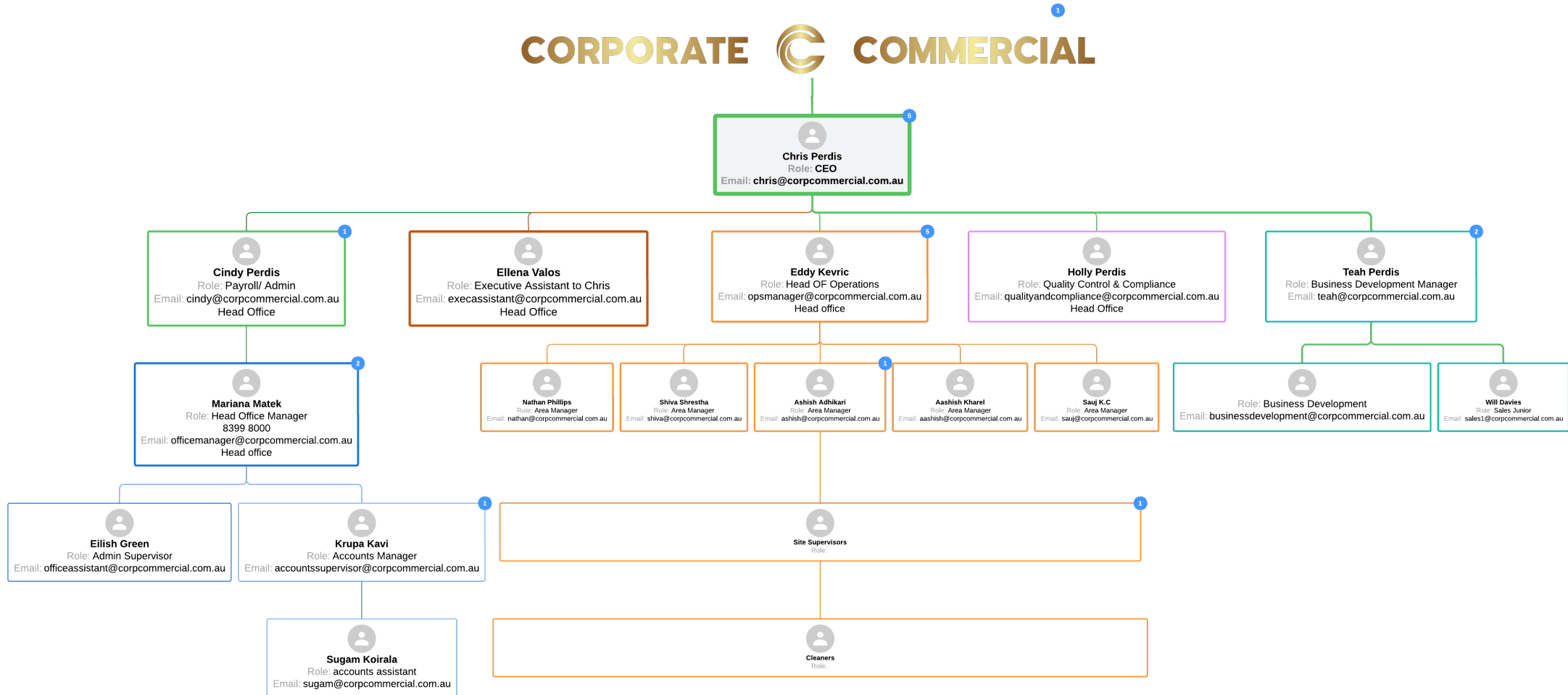
CCF's long history for the provision of hospitality cleaning services has led to vast & valuable technical knowledge and ability specific to each venue's requirements. Our extensive research and testing of products & cleaning technique refinement have ensured the preservation of our client's more sensitive & complex surfaces such as:

Polished stone & timber floors  
Various leather & fabrics  
Delicate Painted & wallpaper surfaces

We are regularly engaged in consulting services to rectify damage caused by other cleaning companies who lack technical knowledge for specialised surfaces. As The Star engages in renovation, CCF 's technical capabilities will be an invaluable resource.

# CORPORATE COMMERCIAL

## ORGANISATION CHART



# CORPORATE COMMERCIAL

## KEY PERSONNEL



### **MR. CHRIS PERDIS – GENERAL MANAGER**

The founder of the organisation, Chris Perdis has been in the cleaning industry for over 30 years. He started the business with just one venue and successfully grew the company to its current status. With a hands on approach Chris was responsible for revolutionising the cleaning techniques of the hospitality industry. The introduction of one fixed price for “Floor -to -Ceiling “ cleaning services has set the pricing standards for the hospitality cleaning industry. Chris Perdis aspirations of client satisfaction and protecting the client’s assets is the core of our business policies.



### **MR. EDDY KEVRIC – OPERATIONS MANAGER**

Eddy Kevric currently serves as the operations manager and has been in this role since July 2016. He brings his expertise to post renovation / building cleans & Government contracts.

Natural proactive leader and proverbial "go to" person who knows what needs to be done and takes action. With experience of over 15 years in the industry, he is focused, practical & thrives on challenge.



### **MS TEAH PERDIS – BUSINESS DEVELOPMENT MANAGER**

Teah currently serves as the Business Development Manager, driving innovation and transformative change within the company. With a Bachelor of Business degree majoring in Management, Teah possesses the expertise and vision to lead the company toward its next phase of growth and success. Additionally, as Chris’s oldest daughter, Teah has a unique and deep understanding of the founder's ethos, enabling her to fully grasp and enhance the company’s appeal to clients and ensure continuity throughout all business activities.

# CORPORATE COMMERCIAL



## **MS HOLLY PERDIS – QUALITY CONTROL AND COMPLIANCE**

Holly Johnson has served as our dedicated Quality Control and Compliance Manager for the past year, leveraging her expertise to uphold the highest standards across our products and services. With a meticulous eye for detail and a deep understanding of regulatory requirements, she ensures that we not only meet but exceed industry benchmarks while maintaining strict compliance. Holly's commitment to excellence safeguards our reputation and instills confidence in our customers, making her an indispensable pillar of our team. Similarly to Teah, Holly furthers the family presence in the company, additionally carrying her father's ethos through her work in the company.



## **MS. ELLENA VALOS – EXECUTIVE ASSISTANT**

Ellena Valos supports Chris Perdis as Executive Assistant. Ellena possesses a Certificate in Business Administration and Management with a career spanning over twenty years in this field. Ellena has previous experience working Front of House in Licensed Establishments and Event Management, giving her a deep understanding into the complex demands of the hospitality industry. During her tenure in the company, Ellena has gained invaluable insight into the vision of the company, fostered by the ethos of Chris Perdis' "old school honest hard work" that has led the company to thrive throughout the past three decades to become the benchmark of the industry with an unmatched commitment to ensuring that client satisfaction is exceeded in every possible way.



## **MR. SAUJ KC – AREA MANAGER**

Sauj K C has worked in the industry since 2016 mainly focusing around stewarding and cleaning. Since starting in November 2021 Sauj has led our Stewarding department at a variety of our venues. Sauj has a strong focus surrounding leadership, training & development and specialises maintaining great customers service standards.

# CORPORATE COMMERCIAL

## **MR NATHAN PHILLIPS – AREA MANAGER**

Nathan Phillips has worked in the hospitality industry for over 23 years. Nathan is an esteemed leader and dedicated manager, who the company head hunted to join us as a highly regarded member of our team. Today Nathan has worked with us for 6 months, and has dedicated his time to elevating his venues and elevating the company.



## **MR. SHIVA SHRESTHA – AREA MANAGER**

Shiva Shrestha has worked in the hospitality industry since 2006, starting his first job in Nepal (2006-2013) and continuing his career in Dubai (2013- 2019) in the hospitality industry. Shiva currently serves as an Area Manager and has been in this role since November 2021. Equipped with a track record of great customer service and consistently achieves employee retention standards, achieving goals, maintaining direct focus with all involved to ensure growth and success of project outcomes.



## **MR. AASHISH KAREL – AREA MANAGER**

Aashish Karel has worked in the hospitality industry since 2016, working as a chef for the first 2 years of his career. He has a Higher Secondary Degree in Major Science and Medicine, Diploma and Advanced Diploma in Leadership and Management. Aashish joined the team in 2018 as a supervisor and was soon promoted to an Area Manager and precinct manager in 2021. Aashish has a strong focus on customer satisfaction and ensuring high quality standards across all venues. Since working in the company, Aashish has shown growth and strength in all environments and continues to excel in all areas of his work.



# CORPORATE COMMERCIAL



**MR. ASHISH ADHIKARI – AREA MANAGER**

A young, active, and aspirational person who has cultivated a mature and responsible approach to every task or scenario presented to him. Since 2019, he has been employed in the hospitality sector. He started out as a cleaner, advanced to supervisor, and is now an area manager responsible for the Sydney Cricket Ground and Sydney Football Stadium. He guarantees both the client's entire satisfaction and the accuracy of his work. As a manager with extensive expertise, he excels in collaborating with others to successfully complete tasks on schedule.



**MS EILISH GREEN – ADMIN MANAGER**

Eilish Green, our esteemed Admin Manager, joined our team one year ago and has since been an instrumental figure in our administrative operations. With a background in Business Administration and a proven track record of efficiency and professionalism, Eilish oversees the smooth functioning of our administrative processes.

Her strong organizational skills and attention to detail ensure that tasks are completed accurately and on time, contributing to the overall effectiveness of our office. Eilish's dedication to excellence and her ability to effectively manage priorities make her an invaluable asset to our team.



**MS MARIANA MATEK – OFFICE MANAGER**

Mariana Matek, our office manager since 2023, holds a degree in Business Administration and brings extensive administrative experience to our team. With a keen eye for detail and a proactive approach, Mariana ensures smooth office operations, fosters a positive work environment, and upholds our commitment to excellence and client satisfaction.



# CORPORATE COMMERCIAL

## **MS KRUPA KAVI**

Krupa Patel, our Accounts Manager for the past 2 years, brings invaluable expertise to our financial operations. With meticulous attention to detail, she ensures accuracy in accounts receivable and payable, while also spearheading initiatives to streamline processes and optimize financial performance. Krupa's commitment to excellence and proactive approach make her a trusted leader within our organisation.